Overview

- The RESPOND TO PREVENT intervention was provided to pharmacists, pharmacy managers and pharmacy technicians working in (176) community pharmacies.

- Participating pharmacies were located in rural and urban areas of Massachusetts, New Hampshire, Oregon and Washington with reported high overdose rates.

- The intervention assisted with improving access to harm reduction services such as naloxone, non-prescription syringes and buprenorphine.

- All pharmacies were supplied with pharmacy and patient-focused materials to host on-site and integrate into their daily workflows.

- The intervention provided resources that included readiness assessment, academic detailing, online training modules and secret shopping which facilitated feedback loops for enhancing interactions with patients.

Goal

Reduce opioid-related harms, including overdose risk, by improving access to and education for naloxone, syringes, and buprenorphine while reducing stigma in community pharmacy settings.

Readiness Assessment: Assess the status of harm reduction and public health supports among pharmacy staff.

Academic Detailing: Provide pharmacy staff with an overview of intervention materials and strategies to implement harm reduction services into daily workflows.

Online Training Modules: Provide participating pharmacist and pharmacy staff with training modules and guidelines for counseling patients on drug safety, naloxone and buprenorphine dispensing and sale of non-prescription syringes for safe injection.

Secret Shopping: Ensure that intervention practices are effectively implemented, fidelity or “secret shopper” checks are used as feedback loops to see the visibility of RESPOND TO PREVENT materials and to assess patient-pharmacist interactions.

Patient-Facing Materials

Pharmacy Counter Tear off pad

Drive Thru Window Decal/Stickers

Syringe Disposal Containers

RESPOND TO PREVENT is an intervention dedicated to expanding harm reduction services in community pharmacies.

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